

## Important Informations for persons with an immigrant background in Viersen

Please notice: these informations are **not** intended for persons seeking asylum staying in Kaisers Hochhaus/ Lichtenberg. Those have contact persons on site!

### I. General Counselling:

#### 1. You are seeking asylum (you have/ will apply for asylum)

##### Flüchtlingssozialdienst – SKM Kempen Viersen (Social Service for refugees)

Address: Hildegardisweg 3, 41747 Viersen  
Phone: 02162 29288 or 8179809  
Email: [info@skm-kempen-viersen.de](mailto:info@skm-kempen-viersen.de)  
Consultation hours: Mo 13:30-15:00

#### 2. You are not seeking asylum

##### Fachstelle Integration von Migranten – Stadt Viersen (Department for integration of immigrants)

Name: Fr. Doğan-Akdoğan  
Address: Bahnhofstr. 23-29, 41747 Viersen  
Phone: 02162 101309  
Email: [migrationsarbeit@viersen.de](mailto:migrationsarbeit@viersen.de)  
Consultation hours: Mo, We, Fr 08:00-12:00 and upon request

##### Migrationsberatung – SKM Kempen Viersen (Integration Counselling)

Name: Fr. Belaadel  
Address: Hildegardisweg 3, 41747 Viersen  
Phone: 02166 1309749  
Email: [h.belaadel@skm-ry.de](mailto:h.belaadel@skm-ry.de)  
Consultation hours: Mo 14:30-16:00

##### Jugendmigrationsdienst - Internationaler Bund (Integration Counselling for youth)

Name: Fr. Neumann  
Address: Süchtelner Str. 5 - 7, 41747 Viersen  
Phone: 02162 1020570  
Email: [rita.neumann@internationaler-bund.de](mailto:rita.neumann@internationaler-bund.de)  
Consultation hours: Tu 9.00-12.00, Mi 13.00-16.00, Th 13.00-16.00 and upon request

## II. Contact persons for specific questions:

### 1. Foreign Clubs and migrant associations

You get further informations on foreign clubs in Viersen at the informations centers named under point I.2.

### 2. Translator

Every organization/ institution (no private persons!) in Viersen can request a translator via a translator pool of the Freiwilligen-Zentrale-Viersen (Claudia Derksen-Beyer, Tel: 02162 103420).

### 3. Health care

**First aid for asylum seekers** is provided at the **Sanitätsstation**:

Address: An der Josefskirche 30, 41747 Viersen  
Consultation hours: Mo-Fr 9:00-13:00

The informations centers named under point I.2 support all other immigrants (e.g. finding a general practitioner/ family doctor).

### 4. Domestic violence

**In case of emergency call the police** (Phone: 110)! Federal hotline for victims: 116 006. Further institutions in Viersen are:

#### Frauzentrum Viersen (Women shelter)

Address: Gladbacher Straße 25, 41747 Viersen  
Phone: 02161 106810  
Email: [frauzentrum-viersen@t-online.de](mailto:frauzentrum-viersen@t-online.de)  
Consultation hours: Mo 16:30-18:00, Th 9:00-10:30 and upon request

#### Weißer Ring Viersen

Name: Fr. Hartmann  
Phone: 02162 354534

### 5. Integration

#### Integrationsagentur – Diakonie Krefeld & Viersen (Integration agency)

Name: Fr. Asimakopoulou  
Address: Hauptstraße 120, 41747 Viersen  
Phone: 02162 2662126  
E-Mail: [angeliki-asimakopoulou@diakonie-krefeld-viersen.de](mailto:angeliki-asimakopoulou@diakonie-krefeld-viersen.de)  
Consultation hours: Mo, Tu, Fr 9:00-12:00 and upon request

## 6. Integration courses/ German language courses

The „Fachstelle Integration und Migranten“ (Department for integration of immigrants) and the „Jugendmigrationsdienst“ (Integration Counselling for youth) (see I.2 for details) help you in finding an integration/ German language course.

## 7. Jobcenter

**Initiative gegen Arbeitslosigkeit (Initiative against unemployment;** e.g. accompany to the Job Center, explain notice of performance)

Address: Hildegardisweg 3, 41747 Viersen  
Phone: 02162 8181455  
Email: [aloinitiativeviersen@gmx.de](mailto:aloinitiativeviersen@gmx.de)

## 8. Child-rearing

**Caritas Erziehungsberatungsstelle (Caritas family counselor)**

Address: Hildegardisweg 3, 41747 Viersen  
Phone: 02162 15081  
Email: [EB-Viersen@onlinehome.de](mailto:EB-Viersen@onlinehome.de)  
Consultation hours: Di 09:00-11:00

**Diakonie Krefeld-Viersen, Psychologische Beratungsstelle (Diakonie Psychological counselling service)**

Address: Hauptstr. 120, 41747 Viersen  
Phone: 02162 15030  
Email: [bst.vie@t-online.de](mailto:bst.vie@t-online.de)

## 9. Day care

Please contact the next day care facility directly. Further informations at the information centers (see I.2) and on [www.viersen.de/de/inhalt/schuelerbetreuung/](http://www.viersen.de/de/inhalt/schuelerbetreuung/).

## 10. Disabled persons

**Behindertenbeauftragter – Stadt Viersen (Commissioner for the Disabled)**

Name: Hr. Ehren-Etz Korn  
Address: Königsallee 30, 41747 Viersen  
Phone: 02162 101763  
Email: [bernd.ehren-etz Korn@viersen.de](mailto:bernd.ehren-etz Korn@viersen.de)  
Consultation hours: Mo, Mi, Fr 08:00-10:00

**KoKoBe - Lebenshilfe**

Name: Fr. Zohlen, Fr. Intveen

Address: Heimbachstraße 19a, 41747 Viersen  
Phone: 02162 8198810  
Email: [info@kokobe-viersen.de](mailto:info@kokobe-viersen.de)

## 11. Youth Centers

**Urban district Viersen**

Name: Hubert-Vootz-Haus  
Address: Krefelder Straße 123, 41748 Viersen  
Phone: 02162 353772  
E-Mail: [buero@hubert-vootz-haus.de](mailto:buero@hubert-vootz-haus.de)

Name: horizOnT  
Address: Willi-Brandt-Ring 42, 41747 Viersen  
Phone: 02162 15274  
E-Mail: [jugendzentrumhorizont@googlemail.com](mailto:jugendzentrumhorizont@googlemail.com)

Name: Die Insel - Jugendsportlocation  
Address: Pestalozziweg 1, 41748 Viersen (ehem. Hauptschule Süd)  
Phone: 02162 9182669  
E-Mail: [eric.juergensen@viersen.de](mailto:eric.juergensen@viersen.de)

Name: Blaues Haus  
Address: Stadtwaldallee 50, 41748 Viersen  
Phone: 02162 17021  
E-Mail: [philipp-mach@diakonie-krefeld-viersen.de](mailto:philipp-mach@diakonie-krefeld-viersen.de)

**Urban district Süchteln**

Name: Josefshaus Viersen Süchteln  
Address: Ostring 33, 41749 Viersen  
Phone: 02162 70255  
E-Mail: [josefshaus-viersen@web.de](mailto:josefshaus-viersen@web.de)

Name: EVVE  
Address: Westring 27, 41749 Viersen  
Phone: 02162 67887  
E-Mail: [evve.suechteln@arcor.de](mailto:evve.suechteln@arcor.de)

**Urban district Dülken**

Name: ALO  
Address: Ketteler Straße 45, 41751 Viersen



Phone: 02162 52932  
E-Mail: [alo@st-cornelius.de](mailto:alo@st-cornelius.de)  
Name: atc@fe  
Address: Viersener Straße 41, 41751 Viersen  
Phone: 02162 530976  
E-Mail: [atcafe.duelken@gmx.de](mailto:atcafe.duelken@gmx.de)

## 12. School enrollment

### Local education authority - Viersen District

Name: Hr. Dr. Mohr  
Address: Rathausmarkt 3, 41747 Viersen  
Phone: 02162 391466  
Email: [thomas.mohr@kreis-viersen.de](mailto:thomas.mohr@kreis-viersen.de)  
Consultation hours: Mo-Fr 9:00-16:00

## 13. Pregnancy Counselling

### SKF - Sozialdienst katholischer Frauen (Social service of catholic women)

Address: Hildegardisweg 3, 41747 Viersen  
Phone: 02162 2498399  
Email: [schwangerenberatung@skf-viersen.de](mailto:schwangerenberatung@skf-viersen.de)

### Donum Vitae

Name: Fr. Kruse  
Address: Josefstr. 9, 41747 Viersen  
Phone: 02162 503330  
Email: [viersen@donumvitae.org](mailto:viersen@donumvitae.org)  
Consultation hours: Mo-Fr 8.30 -12.30

### Diakonie Krefeld-Viersen

Address: Hauptstr. 120, 41747 Viersen  
Phone: 02151 390316  
Email: [bst.vie@t-online.de](mailto:bst.vie@t-online.de)

## 14. Debt Counselling

### Schuldner- und Insolvenzberatung Viersen - Caritas (Debt and insolvency counselling)

Name: Hr. Steeger, Fr. Bachem  
Address: Heierstraße 17, 41747 Viersen

Phone: 02162 93893561  
Email: [f-p.steeger@caritas-viersen.de](mailto:f-p.steeger@caritas-viersen.de)

## 15. Housing

### Fachstelle für Wohnungsnotfälle – Stadt Viersen (Department for accomodation shortages of the municipality; emergencies only!)

Name: Hr. Putzar, Fr. Hauers, Hr. Bayer  
Address: Königsallee 30, 41747 Viersen  
Phone: 02162 101-437, -436, -335  
Email: [wohnungsnotfaelle@viersen.de](mailto:wohnungsnotfaelle@viersen.de)  
Consultation hours: Mo, Mi, Fr 8:00-12:00 und nach Vereinbarung

### Wohnungsamt - Stadt Viersen (Housing office of the municipality; house hunting, public housing certificate)

Name: Fr. Steffan, Fr. Krenz  
Address: Königsallee 30, 41747 Viersen  
Phone: 02162 101-405 or -442  
Email: [wohnungswesen@viersen.de](mailto:wohnungswesen@viersen.de)  
Consultation hours: Mo, Mi, Fr 8:00-12:00 und nach Vereinbarung

### Erstellt und verteilt von:



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Hauptstraße 120, 41747 Viersen



### Stadtteilbüro Südstadt (Trägerschaft des Ibis Instituts)

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Große Bruchstraße 6a, 41747 Viersen

